

VIATERA Care & Maintenance

Thank you for selecting VIATERA to enhance your living space. At LX Hausys we know life happens on countertops, but you can protect your investment with minimal care and these simple precautions.

POLISHED FINISH

VIATERA Quartz Surface is non-porous and resists staining. Routine cleaning should be done with warm water and a sponge or dish towel. This helps prevent buildup of mineral deposits from “hard water”. Water softeners can also leave mineral deposits that accumulate. Always wipe up water splashes and drips to avoid these mineral buildups (especially around faucets, etc.). Using a little dishwashing liquid, a microfiber cloth, or a textured sponge that’s suitable for non-stick cookware can help remove spills or splashes.

For best results, wipe, don’t scrub, rinse with clear water, and buff dry so the finish looks its best. Splashes, spills, and watermarks can also be cleaned with household cleaning products such as:

Formula 409® Multi-Surface Cleaner	Seventh Generation® Granite & Stone Cleaner
Formula 409® Natural Stone & Steel Cleaner	Mrs. Meyer’s® Baking Soda Cream Cleaner
Greased Lightning® Multi-Purpose	Hope’s® Perfect Countertop and Hope’s Perfect Kitchen
Simple Green® All-Purpose Cleaner	Zep® Granite & Stone Cleaner and Protectant
Windex® Disinfectant Cleaner Multi-Surface	3M™ Quat [Quaternary] Disinfectant4

Always read and follow the manufacturer’s labeled instructions, and for VIATERA, it’s important to finish by rinsing the surface with clear water and buff dry with a clean, dry cloth. (Microfiber materials work well.) Do not use abrasive cleaners like Ajax® or Comet®, Magic Eraser, or a scrub pad that’s not suitable for non-stick cookware.

BRUSHED FINISH

VIATERA Quartz Surface is non-porous and resists staining. Routine cleaning is the same as for Polished Finish; however, Brushed Finish products may need more attention than Polished Finish products. This is normal for any material with a matte finish compared to that material with a polished finish. Smudges, fingerprints, and water spots are more visible on a matte finish. Routine cleaning should be done with warm water and a sponge or dish towel. This helps prevent buildup of mineral deposits from “hard water”. Water softeners can also leave mineral deposits that accumulate. Always wipe up water to avoid these mineral buildups.

For suggested cleaning products, reference the list above for Polished Finish. Always read and follow the manufacturer’s labeled instructions. Do not use abrasive cleaners like Ajax or Comet or any cleaning pad that’s not suitable for non-stick cookware. Mild liquid cleaners such as Barkeepers Friend® or Soft Scrub Cleanser® can help remove difficult spills from the textured surface, especially when used with a microfiber cloth or scrubber. For VIATERA, it’s important to finish by rinsing the surface with clear water and buff dry with a clean, dry cloth. (Microfiber materials work well.)

GENERAL INFORMATION

- Use a trivet or hot pad that allows air movement between the hot pad and the countertop under hot cookware and any heat-generating appliance, including, but not limited to, electric skillets, slow cookers, air fryers, and toaster ovens.
- Use a cutting board. Cutting or chopping directly on VIATERA Quartz Surface will dull the knife and may scratch the surface finish. Be careful with earthenware and ceramics because rough edges may harm the VIATERA finish.
- Bleach and products containing bleach should not be used. However for some persistent stains (dried red wine, inks, etc.) it may be appropriate. If so, household bleach should be diluted to not more than 20%, used sparingly and for less than two minutes and the area immediately rinsed with clear water and buffed dry.
- Do not let harsh chemicals such as oven cleaner, drain cleaner, acetone, products containing acetone, or any strong acid or alkaline product come in contact with any VIATERA Quartz Surface. Contact can result in permanent damage that cannot be remedied.

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